

Казанский (Приволжский) федеральный университет
Межрегиональная предметная олимпиада

3

ШИФР

A9-75

(заполняется оргкомитетом)

ПИСЬМЕННАЯ РАБОТА
участника Олимпиады

ПО английскому языку
(наименование дисциплины)

Фамилия

С	Т	О	Л	Я	Р	О	В	А						
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Имя

А	Н	Н	А											
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Отчество

М	А	К	С	И	М	О	В	Н	А					
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Учебное заведение МОУ "Гимназия №3 ЗМР РТ"

Класс 9

64 Radek

A9-75

Межрегиональная предметная олимпиада КФУ
по предмету «Английский язык»
Очный тур
2018-2019 учебный год
9 класс

Общее количество баллов 100
ANSWER SHEET

READING - 40 баллов (2 балла за правильный ответ)

1	C +	12	A +
2	G -	13	TRUE -
3	A +	14	FALSE +
4	E -	15	TRUE -
5	B +	16	NOT GIVEN -
6	F -	17	FALSE +
7	C -	18	NOT GIVEN -
8	C +	19	FALSE +
9	C +	20	NOT GIVEN -
10	C +		
11	B +		

22

USE OF ENGLISH - 30 баллов

1	C +	16	became +
2	A -	17	expressionistic -
3	M +	18	✓ -
4	J +	19	primarily -
5	I +	20	✓ +
6	D +	21	up +
7	E + -	22	out +
8	B +	23	for +
9	G +	24	to +
10	F +	25	about -
11	Sydney +	26	Cc -
12	formally +	27	Bd -
13	✓ +	28	Ea -
14	circumstances -	29	De -
15	✓ -	30	Ab -

17

4039

Write 200 words

Kazan

Russia

1 February, 2019

Dear removals firm,

ST Hello! I'm a client of your company who have recently moved house. Your company helped me to remove my furniture and decorations from the house. Unfortunately, during the move, several items were broken. According to the company's written guarantee of satisfaction for work I have all rights to ask your company to take the responsibility for the items were damaged. gr

gr. Items, that were damaged, are vase and a chair. A vase is made of glass but now a piece of it is missing. A chair is in a bad condition because the removals did not use a safety box for it. As a result, my chair is very dirty and has little holes on it. gr

voc I bought these items for a very high price. I guess, replacing a vase will cost about 30\$ and replacing a chair will cost about 120\$. Consequently, replacing both of them will cost 150\$.

I would be very thankful if your company will replace these items. Also, your company workers should pay more attention to their actions in the future. gr

I hope that you will understand me and do what you have to do according to the rules. ST

All the best,

Anna Stolyarova.

D- 2 + 4 + 2 + 3 + 3 + 2 + 1

OP2 - 2

voc - 2

gr - 2

sp - 2

207

/25

Казанский (Приволжский) федеральный университет
Межрегиональная предметная олимпиада

3

ШИФР

A9-95

(заполняется оргкомитетом)

ПИСЬМЕННАЯ РАБОТА
участника Олимпиады

ПО

иностранному языку (английский)

(наименование дисциплины)

Фамилия

ТУМА

Имя

АННА

Отчество

АДИБОВНА

Учебное заведение

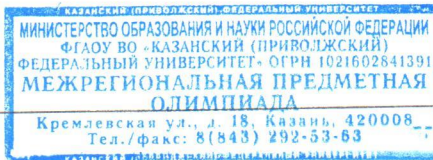
ИБОУ "Тинная ул 46 г. Чебоксары"

Класс

9

Итоговый балл _____

(подпись председателя жюри)

Шифр А9-95

(заполняется оргкомитетом)

Межрегиональная предметная олимпиада КФУ

по « иностранному языку (английский) », 9 класс,

вариант _____

Reading

- | | | | |
|-----|------|--------------|--------------|
| 1 E | 6 F | 11 B | 16 True |
| 2 C | 7 B | 12 C | 17 False |
| 3 A | 8 C | 13 Not given | 18 True |
| 4 G | 9 C | 14 False | 19 True |
| 5 B | 10 B | 15 Not given | 20 Not given |

Use of English

- | | | | | | |
|---|----|------------------|-----------------|----------|-------|
| 1 | 6 | 11 v | 16 became | 21 - | 26 Cd |
| 2 | 7 | 12 formally | 17 radius | 22 Out | 27 Aa |
| 3 | 8 | 13 v | 18 distribution | 23 for | 28 Ec |
| 4 | 9 | 14 circumstances | 19 v | 24 to | 29 De |
| 5 | 10 | 15 approximately | 20 v | 25 about | 30 Bb |

Task 3.1.

Ann Tuma
2 Kadykova st.
Cheboksary, Russia
428031

1 February 2019
To „Mr. Minton's”.

Dear „Mr. Minton's”,

I am highly disappointed to see you have got no back to me, although you promised the opposite. Several weeks have passed - and I still got nothing. Do st you even care about your reputation? I am not the only one who has got the same problem. A lot of people who left feedbacks on your website are saying they will never gr choose this firm again. And so will I. Your „guarantee of satisfaction” are just empty words written on colourful flyers. gr My favourite vase was broken just like a shelf I have bought before the move. They gr were not just broken - literally smashed into pieces. Did you play football instead of st working? This vase costs nearly \$300 now - do you understand how much it is? The shelf is much cheaper though - around \$90. Why do I have to pay one more time? Especially if it is you who is guilty. I am asking for a refund once again. st

Лист № 1

Friendly reminder - I am not that patient, as you can see. The letter also contains
as a proof I have payed you.

Sincerely,
Ms. Turna

200

0 - 2 + 2 + 2 + 3 + 3 + 2 + 0

Op2 - 1

voc - 2

gr - 1

sp 2

/20

89-95

Межрегиональная предметная олимпиада КФУ
по предмету «Английский язык»
Очный тур
2018-2019 учебный год
9-10 класс

Общее количество баллов 100
ANSWER SHEET

READING - 40 баллов (2 балла за правильный ответ)

1	E	—	12	C	—
2	C	—	13	Not given	+
3	A	+	14	False	+
4	G	+	15	Not given	+
5	B	+	16	True	+
6	F	—	17	False	+
7	B	+	18	True	—
8	C	+	19	True	—
9	C	+	20	Not given	—
10	B	—			
11	B	+			

27

USE OF ENGLISH - 30 баллов

1	C	+	16	became	+
2	A	—	17	radius	+
3	H	+	18	distribution	+
4	J	+	19	V	+
5	I	+	20	V	+
6	D	+	21	—	—
7	E	—	22	out	+
8	B	+	23	for	+
9	G	+	24	to	+
10	F	+	25	about	—
11	V	—	26	Cd	+
12	formally	+	27	Aa	—
13	V	+	28	EC	—
14	circumstances	—	29	De	—
15	approximately	+	30	Bb	—

20/29

44

Task 3.1

Ann Tuma
2 Kadykova st.
Cheboksary, Russia
428 031

1 February 2019
To "Mr. Minton's"

Dear "Mr. Minton's",

I am highly disappointed to see you have got no back to me ~~at~~ although you promised the opposite. Several weeks have passed - and I still got nothing. Do you even care about your reputation? I am not the only one who has got the same problem. A lot of people who left feedbacks on your website are saying they will never choose this firm again. And so will I.

Your "guarantee of satisfaction" are just empty words written on colourful flyers. My favourite vase was broken, just like a shelf I have bought before the move. They were not just broken - literally smashed into pieces! Did you play football instead of working? This vase costs nearly \$300 now - do you understand how much it is? The shelf is much cheaper, though - around \$90. Why do I have to pay one more time? Especially if it is you who is guilty. I am asking for a refund once again. Friendly reminder: I am not that patient, as you can see. The letter also contains a receipt as ~~the~~ a ~~proof~~ proof I have payed to you.

Sincerely,
Ms. Tuma

Казанский (Приволжский) федеральный университет
Межрегиональная предметная олимпиада

3

ШИФР

А9-30

(заполняется оргкомитетом)

ПИСЬМЕННАЯ РАБОТА
участника Олимпиады

ПО иностранному языку (англ. яз.)
(наименование дисциплины)

Фамилия

С	О	Л	О	В	Е	В	А						
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Имя

М	А	Р	И	Я									
---	---	---	---	---	--	--	--	--	--	--	--	--	--

Отчество

О	Л	Е	Г	О	В	Н	А						
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Учебное заведение ГБОУ Школа № 1793

Класс 9

63 (Handwritten)

A9-30

Межрегиональная предметная олимпиада КФУ
по предмету «Английский язык»
Очный тур
2018-2019 учебный год
9 класс

Общее количество баллов 100
ANSWER SHEET

READING - 40 баллов (2 балла за правильный ответ)

1	D F	—	12	A	
2	E		13	T	—
3	B	—	14	F	
4	A C	—	15	NG	
5	G	—	16	NG	—
6	D		17	T	—
7	C	—	18	F	
8	C		19	F	
9	C		20	NG	—
10	C				
11	B				

22

USE OF ENGLISH - 30 баллов

1	C		16	BECOMES BECAME	
2	E		17	A	—
3	H		18	V	—
4	J		19	TO BE	—
5	I		20	BACKSTAGE	—
6	D		21	UP	
7	A		22	—	—
8	B		23	OF	—
9	G		24	TO	
10	F		25	ABOUT	—
11	V	—	26	C a	—
12	V	—	27	E b	—
13	NEW	—	28	D c	
14	THAT	—	29	A d	—
15	V	—	30	B e	

15

37

Write 200 words

London, England

23.05.17

The company of the removals

Dear Sir or Madam,

I am writing to complain about your ^{company's} service. I have recently moved ~~the~~ ^{my} house, but during the move some items were broken! I have your company's written guarantee of satisfaction ^{for your work}. ~~for~~ It says that you must ~~pay~~ pay me back if something ~~was~~ ^{is} damaged. Moreover, I will have ~~are~~ ^{are} My laptop, ~~clipboard~~ ^{table} and chair ~~are~~ broken. The ~~laptop~~ first thing does not work at all! The chair was ^{absolutely} new! I bought it ~~on~~ ^{before} moving the ~~house~~ ^{house}. The ~~table~~ ^{table} was my mum's present on her birthday. She is ~~so embarrassed~~ [&] irritated! ^{gr} I ~~have~~ ^{have} added up how much it will cost to replace the items. It is about 1.000 \$. I have not got enough money to replace them! It is too expensive! ¹¹² ~~for~~ ^{about this problem} I have spoken to your company ^{but} nobody got back to me! It is irresponsible! It is now four weeks since the move! ¹³⁷ ~~I wish~~ I wish ~~you~~ I had ~~not~~ moved ~~move~~ with ~~your~~ ^{another} company! ^{gr} I hope you ~~will~~ pay me back the amount which I have to give ~~to~~ ^{to} ~~another~~ ^{replace the shop} company to replace ~~at~~ the damaged things. st I am looking forward to hearing from you soon.

Yours faithfully,
Linda Hopkins

0+2+3+2+3+2+2+2

op=2
voc=2
gr=2
sp=2

Казанский (Приволжский) федеральный университет
Межрегиональная предметная олимпиада

3

ШИФР

A9-20

(заполняется оргкомитетом)

ПИСЬМЕННАЯ РАБОТА
участника Олимпиады

ПО иностранному языку (Английский язык)
(наименование дисциплины)

Фамилия К Р Е М Л Е В

Имя П А В Е Л

Отчество Е В Г Е Н Ь Е В И Ч

Учебное заведение Гимназия № 155

Класс 9

Межрегиональная предметная олимпиада КФУ
по предмету «Английский язык»
Очный тур
2018-2019 учебный год
10 класс

Общее количество баллов 100
ANSWER SHEET

READING - 40 баллов (2 балла за правильный ответ)

1	E -	12	c -
2	C -	13	Not given +
3	B -	14	false +
4	D +	15	Not given +
5	F -	16	Not given -
6	A -	17	false +
7	B +	18	true -
8	C +	19	true -
9	C +	20	Not given -
10	C +		
11	B +		

20

USE OF ENGLISH - 30 баллов

1	C +	16	✓ -
2	E +	17	radius +
3	H +	18	distribution +
4	J +	19	available ✓ +
5	I +	20	available -
6	D +	21	up +
7	A +	22	out +
8	B +	23	at -
9	G +	24	to +
10	F +	25	at +
11	Sidney -	26	Ed -
12	Denmark -	27	Db -
13	✓ +	28	Ca -
14	circumstances -	29	Ac -
15	✓ -	30	Be +

19
39

WRITING - 30 баллов

Write 200 words

Kazan

Russia

01.02.19

Dear Mr. Anderson,

You, as the owner of "EasyMove" company, should be responsible for all actions of your staff. As we have already discussed a couple of weeks ago, during the move, several items were broken and your people were responsible for that. As your company's "guarantee of satisfaction" says, if any item will be damaged during the move, it will be replaced or you will pay compensation.

Here is the list of damaged items and their issues: microwave now has a big crack all over its door and it is now unsafe to use it. My grandfather's wall clock had been dropped and stopped working. It might not be so expensive, but it is our family's relic and it must be repaired. The last one is piano. Somehow, your people managed to make a hole in it.

As I counted, it will take about \$2000 to replace them, but the real price may be different.

I insist on replacing the microwave and piano and fixing the wall clock. In other way I'll be forced to attract the police and we will have to solve this conflict through the trial. I'm waiting for your answer.

Best wishes,

Pavel

1 + 2 + 3 + 2 + 3 + 3 + 2 + 1

opz 2

loc 1

gr 2

sp 2

23

Казанский (Приволжский) федеральный университет
Межрегиональная предметная олимпиада

3

ШИФР

A9-46

(заполняется оргкомитетом)

ПИСЬМЕННАЯ РАБОТА
участника Олимпиады

по английскому языку
(наименование дисциплины)

Фамилия М У Х У Т Д И Н О В А

Имя Р Е Н А Т А

Отчество А А М И Р О В Н А

Учебное заведение МОУ «Лицей №83-ИФ»

Класс 9

Межрегиональная предметная олимпиада КФУ
по предмету «Английский язык»
Очный тур
2018-2019 учебный год
9 класс

Общее количество баллов 100
ANSWER SHEET

READING - 40 баллов (2 балла за правильный ответ)

1	C	+	12	A	+
2	E	+	13	Not given	+
3	W	+	14	False	+
4	G	+	15	True	-
5	B	+	16	False	-
6	D	+	17	True	-
7	B	+	18	True	-
8	C	+	19	False	+
9	C	+	20	Not given	-
10	C	+			
11	B	+			

30

USE OF ENGLISH - 30 баллов

1	C	+	16	became	+
2	E	+	17	expressionistie	-
3	N	+	18	✓	-
4	Y	+	19	was used	-
5	I	+	20	✓	+
6	D	+	21	-	-
7	A	+	22	-	-
8	B	+	23	of	-
9	G	+	24	to	+
10	F	+	25	about	-
11	✓	-	26	Ed	-
12	beginning	-	27	Db	-
13	lead	-	28	Cc	-
14	was overshadowed	-	29	Pa	-
15	attraction	-	30	Be.	+

14

44

Write 200 words

Good evening,
I am writing to you to tell about my recent problem, which happened to me several weeks ago. I also have your company's written guarantee of satisfaction. I wish you could help me.

So, some time ago I was moving to my new house. And during the move several items were broken. There were also some very useful things such as TV, the big dining table and very beautiful vase, the present of my friends. These items were completely damaged. I think that all these things may cost about \$1000, because that big table was quite old and I took it from my parents. The vase costs a lot too, because my friends bought it to me when they were in Greece. In my opinion it will cost about \$450 to replace them. I wish you to take some action to help me with this loss. First you can pay me the compensation for items that were damaged and the second you also can say "sorry" to me.

I really wish you to help me. Please answer this letter as soon as you can. Thank you.

0 + 0 + 2 + 2 + 3 + 3 + 2 + 0

op - 1

voc - 3

gr - 0

sp - 2

18

Казанский (Приволжский) федеральный университет
Межрегиональная предметная олимпиада

3

ШИФР

A9-50

(заполняется оргкомитетом)

ПИСЬМЕННАЯ РАБОТА
участника Олимпиады

ПО английскому языку
(наименование дисциплины)

Фамилия

КАМАЛЫЕВА

Имя

КАМИЛЯ

Отчество

РАДИКОВНА

Учебное заведение

МАОУ "Гимназия N 139"

Класс

9

62 Kady

A9-50

Межрегиональная предметная олимпиада КФУ
по предмету «Английский язык»
Очный тур
2018-2019 учебный год
9 класс

Общее количество баллов 100
ANSWER SHEET

READING - 40 баллов (2 балла за правильный ответ)

1	C +	12	C -
2	E +	13	True -
3	D -	14	False +
4	A -	15	Not given +
5	B +	16	False -
6	F -	17	False +
7	C -	18	True -
8	C +	19	False +
9	C +	20	Not given -
10	C -		
11	B +		

22/ 22

USE OF ENGLISH - 30 баллов

1	C +	16	became +
2	E +	17	✓ -
3	M +	18	✓ -
4	J +	19	✓ +
5	I -	20	✓ +
6	D +	21	- -
7	A +	22	out +
8	B +	23	for +
9	G +	24	to +
10	F +	25	by -
11	Sydney +	26	D-c -
12	formally +	27	B-b -
13	lead -	28	A-e -
14	✓ -	29	C-d -
15	✓ -	30	E-a -

40

18

WRITING - 30 баллов

Write 200 words

Kazan

Russia

1.02.2019

Good afternoon, I wanted to share my problem with you. Few weeks ago I moved house. For the surprise, I wasn't as careful as always I am and some bad things happened. While I was moving several items were broken. I was really disappointed and sad about that. I was thinking: "how it could happen to me?" I would be so glad if you solve this problem, because I know that your company is responsible for such things. I still have the company's written guarantee of satisfaction for your work to refer to, if you'll ask about it.

I want you to know what items were damaged. I accidentally hit my door and now it is broken. Also my door has such a squeaky sound which is not pleasant to hear. When I was moving my sofa's leg broke too. Because of this I can't set it in my room and visitors can't feel themselves comfortable sitting on this.

By the way, I want to know, how much it will cost to replace these broken things. I hope it won't cost too much. Unfortunately, I don't have a lot of money after moving, I spent it all for my new house.

I hope you will replace all the damaged furniture. I want you to do all right and fix all the problems. It would be really nice if it won't break again.

And now I wish you all the best and thank you really much,
Kamilya.

Cog. 0 + 1 + 5 + 2 + 2 + 1 + 2 + 0 = 13
 apr. T. 2
 leave 3
 up. - 2
 apr. 2
 22

Казанский (Приволжский) федеральный университет
Межрегиональная предметная олимпиада

3

ШИФР

A9-52

(заполняется оргкомитетом)

ПИСЬМЕННАЯ РАБОТА
участника Олимпиады

ПО аппликации из бумаги
(наименование дисциплины)

Фамилия

Я А Р О В А

Имя

Е К А Т Е Р И Н А

Отчество

А Л Е К С Е Е В Н А

Учебное заведение

инженерный лицей-интернат
К И И Т У - К А И

Класс

9Б

62
Dadk

A9-52

Межрегиональная предметная олимпиада КФУ
по предмету «Английский язык»
Очный тур
2018-2019 учебный год
9 класс

Общее количество баллов 100
ANSWER SHEET

READING - 40 баллов (2 балла за правильный ответ)

1	E -	12	C -
2	C -	13	FALSE -
3	A +	14	FALSE +
4	G +	15	not given +
5	B +	16	not given -
6	D +	17	False +
7	C -	18	False +
8	C +	19	False +
9	C +	20	not given -
10	A -		
11	B +		

24

USE OF ENGLISH - 30 баллов

1	C +	16	Became +
2	E +	17	✓ -
3	H +	18	ordered -
4	J f	19	primary -
5	I +	20	space -
6	D +	21	up +
7	A +	22	out +
8	B +	23	on -
9	G +	24	to +
10	F f	25	about -
11	art -	26	-
12	architector -	27	-
13	✓ +	28	-
14	✓ -	29	-
15	visitors -	30	-

39

P5

Write 200 words

3.02.2018

Russia, Kazan

Dear company, no name

Need to write the letter due to ignoring the calls & mine. Several weeks ago I phoned you about the problems, which I got because of your service. Describing them, I write the number of guarantee of satisfaction - 1058342.

Some of my items were damaged: TV station (box with scars), mirror (in fact, glass except mirror), wardrobe (lost door). In your guarantee was written, that your company can replace/pay for the broken/lost things in full cost + ^{five percents} ~~10%~~. Due to it I ask full replacing of broken items by your company, if there are problems with it, I ask equivalent things or money equivalent + ^{five percents} ~~10%~~. All money equivalent will cost you about ~~5000\$~~ ^{five thousands} dollars.

I hope your company will take the true decision and it won't have need in judgement.

In final I want to say thanks to your company and people working there. I was glad to use your service, though, it was quite destroying. Workers were very pleasant and intelligent, all moving was about two hours only and they helped me to switch on some electronic equipment. When they saw the damaged items, they promised, that their company will replace it for sure. And now I am waiting for your call, the phone number is in guarantee.

Wishing the better decision,
Yam, Kate

231

Cog. - 0 + 1 + 5 + 2 + 3 + 3 + 2 + 2 = 18

Op. r. - 1

Leve. - 2

Up. - 1

App. - 1

23

Казанский (Приволжский) федеральный университет
Межрегиональная предметная олимпиада

3

ШИФР

А9-71

(заполняется оргкомитетом)

ПИСЬМЕННАЯ РАБОТА
участника Олимпиады

ПО английскому языку
(наименование дисциплины)

Фамилия

И М А М О В

Имя

Г А Д Е Л Ъ

Отчество

З У Ф А Р О В И Ч

Учебное заведение

ГАОУ «Лицей Иттонане»

Класс

9

62 Nadya

A9-71

Межрегиональная предметная олимпиада КФУ
по предмету «Английский язык»
Очный тур
2018-2019 учебный год
9 класс

Общее количество баллов 100
ANSWER SHEET

READING - 40 баллов (2 балла за правильный ответ)

1	C +	12	C -
2	E +	13	NOT GIVEN +
3	B -	14	False +
4	A -	15	NOT GIVEN +
5	G -	16	NOT GIVEN -
6	D +	17	True -
7	B +	18	True -
8	C +	19	NOT GIVEN -
9	C +	20	NOT GIVEN -
10	C +		
11	B +		

22

USE OF ENGLISH - 30 баллов

1	C +	16	became +
2	E +	17	radius +
3	H +	18	distribution +
4	J +	19	inadequations -
5	I +	20	v +
6	D +	21	up +
7	A +	22	out +
8	B +	23	ed -
9	G +	24	to +
10	F +	25	about -
11	Sydney +	26	C d +
12	formally +	27	Ab -
13	v +	28	Ea -
14	circumstances +	29	De -
15	approximately +	30	Be +

24
55 46

Write 200 words

Complaint.

I am writing this complaint because your removal company has not got back to me, even though I have already tried to speak to your representatives. The aim of this letter is to express that several weeks ago some pieces of my furniture were damaged during moving house. In fact, some of them were even broken so they are no more usable. However, I have perceived guarantee of satisfaction in which you say that the company is responsible for all items no matter whether they are lost, damaged or broken, therefore, anybody can complain about thing items' condition. But we ^{had} resulted in nothing after an attempt to come into contact with you. I would like you to compensate all the damage. These are things which were damaged during the move: a lamp, a vase, a chair and an armchair, last two ones were broken so I want you to return full price for them. In total, all together they will cost two hundred pounds including some extra for the time I was waiting. All in all, I had better your company paid the money as soon as it is possible.

Looking forward to your reply

196

0+0+1+2+3+3+2+0

opz - 1

voc - 1

gr - 1

sp - 2

16

Казанский (Приволжский) федеральный университет
Межрегиональная предметная олимпиада

3

ШИФР	А9-49
(заполняется оргкомитетом)	

ПИСЬМЕННАЯ РАБОТА
участника Олимпиады

ПО английскому языку
(наименование дисциплины)

Фамилия Ш А Й Х И Е В А

Имя А Л И Н А

Отчество И Л Ь Д А Р О В Н А

Учебное заведение МАОУ "Лицей №121"

Класс 9

61 Kade

A9-49

Межрегиональная предметная олимпиада КФУ
по предмету «Английский язык»
Очный тур
2018-2019 учебный год
9 класс

Общее количество баллов 100
ANSWER SHEET

READING - 40 баллов (2 балла за правильный ответ)

1	E -	12	C -
2	C -	13	T -
3	A +	14	F +
4	G +	15	T -
5	B +	16	NS -
6	D +	17	F +
7	C -	18	T -
8	C +	19	F +
9	C +	20	NS -
10	C +		
11	B +		

22

USE OF ENGLISH - 30 баллов

1	C +	16	v -
2	A -	17	v -
3	H +	18	v -
4	D -	19	primarily -
5	E -	20	v +
6	J -	21	up +
7	I -	22	out +
8	B +	23	of -
9	G +	24	to +
10	F +	25	about -
11	v -	26	cb -
12	formally +	27	Eq +
13	v +	28	Dd -
14	circumstances -	29	Ae -
15	v A -	30	Bc -

12

34

Write 200 words

Kazan

Russia

1/02/2019

Dear Sir/Madam,

I'm writing you in connection with my guarantee of satisfaction.

I have recently moved house. I have ordered your company's work. During the move, several items were broken because of your removals firm.

I have spoken to your company, but you haven't got back to me. So, the following things were damaged: sofa, table, two chairs and expensive vase. It will cost 1500\$ to replace them. I have the company's written guarantee of satisfaction for your work to refer to. I wish you to give my money back or replace things that were ~~(broken)~~ broken. If you don't answer my letter, I will go to police with my guarantee of satisfaction. I'm disappointed about your company work. Not much time passed since my moving and everything can be changed. I hope that we will solve this problem quickly, because I don't want to argue with you a lot. I wish you to understand your fault.

In addition, I want to add that your company have to be more polite and responsible. If you continue to act like that, you won't have any clients. I'm waiting for your answer!

Yours faithfully,
Aline

1+2+4+2+3+2+2.

log. 2

voc. - 3

gr. - 1.

p. - 2.

185

27